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Dillon S.C. 29536  
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January 18, 2006

Len S. Anthony  
Deputy General Counsel-Regulatory Affairs  
Progress Energy Service Co., LLC  
P.O. Box 1551, Raleigh, N.C. 27602-1551  
Ph: 1 919 546 6367; Fax: 1 919 546 2694  
Counsel for Progress Energy

Ref: Docket No. 2004-219-E

Subject: Demand for Information on Complaints Filed Against Progress Energy

Dear Mr. Anthony:

You are hereby requested to provide the following information within seven (7) business days of your receipt hereof:

1. For the period December 31, 2001 to the present.
2. For the states of Florida, North and South Carolina.
3. The number of both **formal** and **informal** complaints filed against Progress Energy with the Public Service Commission or equivalent of each state.
4. By type of customer (residential, and small commercial customers).
5. By type of complaint.
6. The disposition in favor of the customer or your company.

Time is of the essence.

Yours truly,

Beatrice E. Weaver

V Cc: Mr. Charles L.A. Terreni  
Chief Clerk/Administrator  
S.C. Public Service Commission  
P.O. Drawer 11649, Colombia S.C. 29211  
Ph: 1803 896 5113; Fx: 1 803 896 5231

Confirmation copy for legal reference, with USPO Certificate of Mailing to Addressee.